

QUALITY POLICY

Essential Refrigeration Services are the experts in the Mandurah and Greater Peel region for the provision of repairs, maintenance and installation of refrigeration and air conditioning systems, and electrical systems in commercial, industrial and domestic facilities.

Essential Refrigeration Services is dedicated to understanding our client's needs and delivering a quality service that meets their expectations and contract specifications.

Essential Refrigeration Services will always comply with relevant legislative requirements and industry codes.

The Company embraces best practice to ensure a quality service while operating in a safe workplace with minimal impact on the environment. Specific company objectives and targets are planned and regularly reviewed.

Management is dedicated to the philosophy of continual improvement. To support this philosophy **Essential Refrigeration Services** has developed and implemented a HSEQ Management Manual addressing workplace safety environmental and quality issues.

The HSEQ Management Manual is embraced by management and employees alike. Induction training of new employees ensures they are trained in the System as they join the Company.

All employees are responsible for the quality of their own work but are supported by Supervisors and documented procedures, where required.

Management fully endorses this Quality Policy and the HSEQ Manual that has been implemented.

Manager Sign:  _____ Review Date: 01/07/18